

# Assisted Living Leadership Development Series



A self-paced series of online courses developed by and for Assisted Living providers to strengthen and develop leadership potential.

## WHO SHOULD PARTICIPATE?

From resident and dementia care directors and managers, to maintenance directors, dining service coordinators, activity directors, new hires and more, this course has something to offer for everyone. It's also a perfect fit for those preparing to assume a leadership role. Participants will earn a certificate in Assisted Living Leadership.

## BENEFITS

- Enhance resident satisfaction
- Improve employee confidence
- Enjoy greater employee retention
- Increase leaders' credibility
- Strengthen union avoidance measures
- Heighten organizational loyalty

## PRICING

Fee for the entire 8 course series:

ALFA Affiliate/Chapter member: \$199

Non ALFA Affiliate/Chapter member: \$259

## COURSE SERIES

- The Assisted Living Model of Care
- Becoming a Valued Leader
- Enhancing Professionalism
- Advancing Effective Communication
- Cultivating Quality Customer Relations
- Mentoring & Coaching Others
- Conquering Conflict Resolution
- Mastering Time Management



This educational offering has been reviewed by the National Continuing Education Review Service (NCERS) of the National Association of Long Term Care Administrator Boards (NAB) and is approved for 8.00 clock hours.

