

# Assisted Living Leadership Development Series



A self-paced series of online courses developed by and for Assisted Living providers to strengthen and develop leadership potential.

## WHO SHOULD PARTICIPATE?

From resident and dementia care directors and managers, to maintenance directors, dining service coordinators, activity directors, new hires and more, this course has something to offer for everyone. It's also a perfect fit for those preparing to assume a leadership role. Participants will earn a certificate in Assisted Living Leadership.

## COURSE SERIES

- Understanding Assisted Living
- Becoming a Valued Leader
- Enhancing Professionalism
- Advancing Effective Communication
- Cultivating Quality Customer Relations
- Mentoring & Coaching Others
- Conquering Conflict Resolution
- Mastering Time Management

## BENEFITS

- Enhance resident satisfaction
- Improve employee confidence
- Enjoy greater employee retention
- Increase leaders' credibility
- Strengthen union avoidance measures
- Heighten organizational loyalty

## PRICING

Fees for the entire 8 course series:

\$179 CALA Members

\$259 Non CALA Members

For more information or to register, go to

[www.CAassistedliving.org](http://www.CAassistedliving.org).

*These courses are approved by the California Department of Social Services, Community Care Licensing Division, RCFE, Vendor #1000-129-740-2, for 8 hours of continuing education.*